



Frequently Asked Questions

- **Who gets the tax receipts when people donate to my Online Fundraising page?**
The people who donate are mailed a receipt to the address they provided within 2-3 weeks of donation.
- **How are donations processed on-line for my Online Fundraising page?**
PayPal.
- **Do people need a PayPal account to donate to my Online Fundraising page?**
No account? No problem. After you click “donate” please look for this text “Don’t have a PayPal account? Use your credit card or bank account (where available). Continue.” By clicking “Continue” you will be directed to a page to enter your credit card info.
- **Where do people find their tax receipt?**
Their official tax receipt will be mailed to them within 2-3 weeks. They will receive an email with confirmation of payment right away.
- **What is the minimum donation to receive a tax receipt?**
There is no minimum, every dollar counts.
- **What does it cost the Food Bank to make an on-line donation?**
PayPal’s fees are 1.6% + \$.30 per transaction. This is the lowest in the industry.
- **How many people does the Food Bank feed every month?**
Almost 3,000 people.
- **What programs help children?**
Almost 40% of the people we provide monthly hampers for are *children*. On top of that we have programs such as Starfish Backpacks, Basics for Babies, All Play Kids Sports & the Christmas Bureau that aim to meet the needs of children in Abbotsford.
- **Why raise funds, isn’t the Food Bank run by the government?**
The Abbotsford Food Bank receives less than 2% of it’s funding from the government through BC Community Gaming Grants and the Federal Work Experience Program. That means 98% of our operations run on fundraised dollars.

