

# Sponsor-a-Family

## Frequently Asked Questions

**Q** How much does it cost to sponsor a family/senior including gifts and food?

**A.** The cost depends on a variety of factors such as the family size, where you shop for food, etc. To give you a rough idea, we estimate the following costs:

Senior/Senior Couple	Family Size 2-3	Family Size 4-5	Family Size 6+
\$150-\$250	\$300-\$450	\$600-\$750	\$800+

**Q** I am matched with a family but cannot get a hold of them by phone. What should I do?

**A** If you haven't been able to get a hold of your sponsored family within two weeks, or, by December 8<sup>th</sup>, please contact Kristin at the Christmas Bureau.

**Q** Can I wrap the gifts?

**A.** Yes, but please provide a list of the gifts to the parents so they know what their children will be receiving. **All gifts must be new!**

**Q** How can we help a family or senior this Christmas if we cannot afford the minimum requirements?

**A.** We would still love for you to help out a family or senior in need this Christmas! If you cannot meet the minimum requirements, the Christmas Bureau can supplement food and/or gifts. Please call to let us know how we can best partner with you.

**Q** There used to be a section with food suggestions from the family/senior. Where did it go?

**A.** Including a section of partial food for the families to check off was creating more confusion than help! We've attached a shopping list to your match for the appropriate family size. Please ask any clarifying questions before shopping so you know what the family/senior's preferences are.

**Q** The family's gift requests are more than \$50 per child. What should I do?

**A.** The gift requests are only suggestions and we have told the families this. If an item listed is over our limit, you can either call the family for other suggestions, or let them know its possible if you combine the large and small gifts in order to get one more expensive gift. Please do not feel pressured to spend more than our minimum requirements!